

CITY OF WALKER
APPLICATION FOR UTILITY SERVICES – Residential Customer

Name: _____
(Last) (First) (Middle)

Spouse's Name: _____
(Last) (First) (Middle)

Service Address: _____ **City:** _____ **Zip:** _____

Mailing Address (if different): _____

Previous ServiceAddress: _____

Phone Numbers: _____ (Hm) _____ (Cell) _____ (Wk)

Driver's License #: _____ **Email:** _____

Employer: _____ (Ph) **Spouse's Employer:** _____ (Ph)

Nearest Living Relatives :(1) _____ (Ph)

(2) _____ (Ph)

CHECK ONE:

House Mobile Home Apartment

Inside City Limits: Yes: No:

Property: Own Rent Realtor Builder: Subdivison _____ **Lot #** _____

Services Requested: Gas Water Sewer Garbage All

Gas Used For: Water Heater Stove Furnace Fireplace Generator Pool heater All

I, the undersigned, hereby request the City of Walker (Hereinafter called "City") to render utility services at service address listed on this application, and agree to pay the City for all such services required on the premises at such service address as long as I occupy or control the premises and until such time as I give the City notice that I no longer occupy or control the premises. I understand that all bills will be due upon receipt, and that any bill not paid by the due date, will be charged a **penalty fee** of 10% of the current bill. I also understand that if payment is not received by the due date, services are subject to be disconnected with no further notice. I understand that if I do not pay the bill in full by the 7th day after the due date, I will have to pay the bill in full, plus an administrative fee of \$20.00 per in order to be re-connected. I further authorize the City to enter the premises for the purpose of activating or de-activating services. I also understand that I will be charged a minimum charge from the day services are connected until the regular reading date, even if it is less than one month. I have been informed that if there have never been services at this address before, it will take a minimum of fourteen (14) working days **AFTER** payment has been received in this office to have services ready for me. I agree that if the City renders the service herein requested that this request shall become a contract between me and the City I understand that this contract is not transferable or assignable.

APPLICANT'S SIGNATURE: _____ **Date:** _____

OFFICE USE ONLY

GAS: TAP: _____ **WATER:** TAP: _____ **SEWER:** TAP: _____ **GARBAGE:** **DEPOSIT NO:** _____

DEPOSIT: _____ DEPOSIT: _____ TIE-IN: _____ DEPOSIT: _____ C/C: _____

SERVICE CHG: _____ SERVICE CHG: _____ DEPOSIT: _____ Cash

SERVICE EXTEND: _____ SERVICE CHG: _____

Total Amount: _____ **Date Paid:** _____ Must provide act of cash sale as proof of ownership

Previous Customer: _____ **Acct#:** _____

Application Taken By: _____

Procedures available upon request

Mon – Thursday 7:00 – 4:30 **Payment methods: Cash, Master card or Visa**

You must provide us the cash sale or lease agreement and your driver's license.

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**City of Walker
Billing Terms**

- **All bills are dated the last day of the month and they are due on the 4th Wednesday of the month.** *Example: Bill date December 31st making the Due Date the 4th Wednesday of January.*
- **Billing is done in arrears which means we bill one month behind.** This will cause you to receive your first bill in _____.
- **You should receive your bill by the 15th of each month.** If you do not receive your bill by the 15th please call our office during normal office hours at 664-3123 to get the balance on your account.
- **Office hours:**
 Monday – Thursday: 7:00 AM - 5:30 PM
 Closed on Friday

- **If not paid by the due date on the bill a 10 % late fee will be assessed after 5:30 PM of the due date.**
- **We have two night deposit boxes. One located to the right of the front door. The other located in the back of the parking lot next to the FedEx drop box.**
- **If payment is not made services are subject to disconnect 7 days after the due date.**
- **On the 8th day after the due date a \$20.00 administrative fee will be placed on your account.**
- **If your services are disconnected the bill must be paid in full along with the administrative fee with cash, credit or debit card. NO CHECKS WILL BE ACCEPTED ON DISCONNECTED ACCOUNTS.**
- **If your account is final billed and you have a balance due to the City and it is not paid according to procedure your account will be sent to a collection agency and possibly reported to the credit reporting agencies. The collection agency will charge you a collection fee for their services.**
- **Procedures are available upon request.**

I have read and understand the City of Walker Billing Terms.

Applicant: _____

Clerk: _____